LIMITED 20 YEAR WARRANTY

Inlet & Outlet Fittings, and Skimmer - One Year
Seams and Fabric Defect in Seam Areas - Twenty (20) Year Proration
Ripping and Tearing of Non-Welded Fabric, Sun Scorching, Nut Grass Penetration - Twenty (20) Year Proration
Metal Structure Frame - Twenty (20) Year Proration

WHO IS COVERED?
This Limited Warranty applies only to the original purchaser and is non-transferable. You must have your original sales receipt, proof of identity and register with Tuff Pools™ to receive warranty service.

WHAT IS COVERED?
Warranty coverage begins the day you buy your pool. After the original purchase date, Tuff Pools™ warrants that the following components of the swimming pool will be free from manufacturer's defects for the periods listed as follows:
- Inlet & Outlet Fittings, and Skimmer – One Year
- Seams and Fabric Defect in Seam Areas – Twenty (20) Year Proration
- Metal Structure Frame – Twenty (20) Year Proration
- Ripping and Tearing of Non-Welded Fabric and Structural Damage due to Sun Scorching – Twenty (20) Year Proration

Tuff Pools™ will repair, free of charge for parts and accessories, claims covered by the above warranty terms, unless Tuff Pools™ decides, in its sole and absolute discretion, to replace the pool or accessory.

If Tuff Pools™ decides to replace the pool, the following terms and conditions apply: replacement due to seam separation or ripping and tearing in the liner due to a manufacturer’s defect will be free of charge during the applicable warranty coverage. During the period of twenty (20) year proration, you will be responsible to pay Tuff Pools™ a percentage of the purchase price (the price that appears on the original sales receipt) of the warranty covered item as follows:

Years 1-5 = 0% Years 6-10 = 50% Years 11-20 = 75% Years

If Tuff Pools™ replaces the pool liner, Tuff Pools™ may, at its option, replace it with a liner of comparable quality without structural defects. Any replacement pool or accessories will be deemed to be under warranty as of the original purchase date.

WHAT IS EXCLUDED?
Your warranty does not cover problems arising in whole or part from:
- Purchaser’s negligence, misuse, abuse, abnormal use or application.
- Set-up of pool more than 3” out of level, improper maintenance, improper storage, improper use of or damage caused by chemicals, failure to follow all safety precautions, or having the pool up without being full of water.
- Acts of God, abnormal weather conditions, circumstances beyond the control of Tuff Pools™, or damage from plants or animals.
- Bad odors emanating from the pool liner, puncture, abrasion, or cutting. Aesthetic tears or rips caused by any type of undue stress or during assembly/disassembly. Aesthetic blemishes or tears not compromising structure or pool ability to hold water.
- Accident and injury or damages from diving, sliding or jumping into the pool.
- A product used for commercial or institutional purposes.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. The sole obligation of Tuff Pools™ and the purchaser’s sole remedy is limited to repair or replacement, as set forth in this warranty notice. Your warranty does not cover special, incidental or consequential damages resulting from the product, whether or not Tuff Pools™ is aware of the possibility of such damages, including, but limited to loss of chemicals, loss of water, labor or material costs, flooding, injuries to persons or property, or loss of use. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you).

WHERE IS SERVICE AVAILABLE?
Warranty service is available in the United States of America. Tuff Pools™ will require, request and authorize the purchaser to carefully clean, package and ship the pool or accessory (insured freight prepaid) to Tuff Pools™ at the purchaser’s sole expense.

TO GET WARRANTY SERVICE
Contact Tuff Pools™ at (888) 541-4445. Please record the pool size and model found on the product below. Also, please fill out and mail your warranty registration card promptly so we can better serve you.

Name: ___________________________________________ Date of Purchase: _____/_____/____
Address: _________________________________________ Phone: __________________
City: ___________________ State: _________ Zip: ____________ Size: ______________